



PTO/SB/82 (09-04)

Approved for use through 11/30/2005. OMB 0651-0035

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**REVOCATION OF POWER OF
ATTORNEY WITH
NEW POWER OF ATTORNEY
AND
CHANGE OF CORRESPONDENCE ADDRESS**

Application Number	09/894,359
Filing Date	June 28, 2001
First Named Inventor	Fain et al.
Art Unit	2642
Examiner Name	B. Q. Tieu
Attorney Docket Number	20009.0162US01 (00772)

I hereby revoke all previous powers of attorney given in the above-identified application.

A Power of Attorney is submitted herewith.

OR

I hereby appoint the practitioners associated with the Customer Number: 45695

Please change the correspondence address for the above-identified application to:

The address associated with
Customer Number: 45695

OR

<input checked="" type="checkbox"/> Firm or Individual Name	WIHTERS & KEYS, LLC				
Address	P.O. Box 71355				
City	Marietta	State	GA	Zip	30007-1355
Country	USA				
Telephone	678-565-4748	Fax	678-565-4749		

I am the:

Applicant/Inventor.
 Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Signature	Jacqueline Gregorski, Vice-President - Patent & Trademark Procurement, BellSouth Intellectual Property Corporation		
Name	<i>Jacqueline Gregorski</i>		
Date	12-13-01	Telephone	404.249.2790
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.			
<input type="checkbox"/> *Total of _____ forms are submitted.			

This collection of information is required by 37 CFR 1.36. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: **Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

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STATEMENT UNDER 37 CFR 3.73(b)

Applicant/Patent Owner: Brian Fain et al.

Application No./Patent No.: 09/894,359 Filed/Issue Date: June 28, 2001

Entitled: System and Method for Providing a Call Back Option for Callers to a Call Center

BellSouth Intellectual Property Corporation, a corporation
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. the assignee of the entire right, title, and interest; or

2. an assignee of less than the entire right, title and interest.

The extent (by percentage) of its ownership interest is _____ %
in the patent application/patent identified above by virtue of either:

A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 012281, Frame 0249, or for which a copy thereof is attached.

OR

B. A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

1. From: _____ To: _____

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2. From: _____ To: _____

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Additional documents in the chain of title are listed on a supplemental sheet.

Copies of assignments or other documents in the chain of title are attached.

[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

12-13-04

Date

404.249.2790

Telephone number

Jacqueline Gregorski

Typed or printed name

Jacqueline Gregorski

Signature

Vice President - Patent and Trademark Procurement

Title

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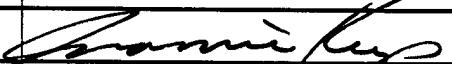
TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number 09/894,359
	Filing Date June 28, 2001
	First Named Inventor Fain et al.
	Art Unit 2642
	Examiner Name B. Q. Tieu
Total Number of Pages in This Submission 3	Attorney Docket Number 20009.0162US01 (00772)

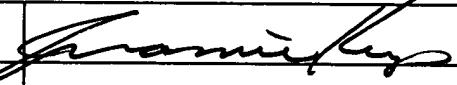
ENCLOSURES (Check all that apply)		
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Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	WITHERS & KEYS, LLC Jeramie J. Keys - Reg. No. 42,724		
Signature			
Printed name	Jeramie J. Keys		
Date	1-8-05	Reg. No.	42,724

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below:

Signature			
Typed or printed name	Jeramie J. Keys		Date
			1-8-05

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